

ProgenyHealth Overview Video – Accessible Transcript

This transcript provides a full accessible record of the ProgenyHealth Overview video (runtime 00:03:20). It contains verbatim narration, visual scene descriptions, and on-screen text to ensure all information is available to users of assistive technology, in accordance with WCAG 2.1 AA and Section 508 guidelines.

[00:00–00:06]

Narration: ProgenyHealth delivers whole-person care management to ensure healthier outcomes for moms and babies.

Visual: Title screen with mother and baby.

On-screen text: “Whole-Person Care Management Delivers Healthier Maternal & Infant Outcomes.”

[00:06–00:15]

Narration: Pregnancy is a journey filled with milestones, excitement, and sometimes uncertainty.

Visual: Sequence of four images showing stages of pregnancy.

On-screen text: “Pregnancy Milestones,” then “Joy & Elation,” then “Fears & Concerns.”

[00:15–00:24]

Narration: Women often seek trusted support throughout their journey to navigate these important moments.

Visual: Doctor consulting with pregnant woman.

On-screen text: “Women Seek Support.”

[00:24–00:30]

Narration: They want answers to the questions that matter most—Is my pregnancy going well? What does this test mean? Will I make it to term?

Visual: Pregnant woman speaking with provider.

On-screen text: “Is my pregnancy going well?” “What does this test mean?” “Will I make it to term?”

[00:30–00:40]

Narration: At ProgenyHealth, we see every pregnancy as a unique story requiring clinical, behavioral, and social support.

Visual: Montage of expecting parents and newborn families.

On-screen text: “Clinical • Behavioral • Social.”

[00:40–00:56]

Narration: Our programs address maternity case management, NICU care management, and the social determinants of health that impact outcomes.

Visual: Icons and footage representing case managers, NICU, and family care.

On-screen text: “• Maternity Case Management • NICU Care Management • Social Determinants of Health.”

[00:56–01:04]

Narration: From pre-term delivery through NICU discharge, our experts guide families and health plans with comprehensive support.

Visual: Baby in NICU incubator.

On-screen text: “Preterm Delivery.”

[01:00–01:04]

On-screen text: “• NICU Utilization Management • NICU Case Management • NICU Payment Validation & Assurance.”

[01:04–01:19]

Narration: Health plans face real challenges: pregnancy is a moving target, medical histories are incomplete, claims data lags, and identification often comes too late.

Visual: Corporate team in meeting; worried pregnant woman; doctor recording data; pregnant woman in pain.

On-screen text: “The Challenges Health Plans Face • Pregnancy is a Moving Target • Incomplete Medical Histories • Lagging Claims Data • Identification is Too Late.”

[01:19–01:36]

Narration: Early identification is key. ProgenyHealth identifies the population, assesses health status, assigns risk levels, creates personalized care plans, and makes proactive interventions.

Visual: Case manager speaking with pregnant woman.

On-screen text: “ProgenyHealth • Identifies the Population • Assesses Health Status • Assigns Risk Levels • Creates Personalized Care Plans • Makes Proactive Interventions.”

[01:37–01:55]

Narration: Our member identification process accepts self-referrals, physician referrals, and health-plan referrals to ensure consistent engagement and timely support.

Visual: Pregnant woman on phone, office staff member reviewing files, case manager calling member.

On-screen text: “Member Identification Self-Referral • Physician Referral • Health Plan • Consistent Engagement • Recommended Care • Solving Issues as They Arise.”

[01:56–02:06]

Narration: We also address social determinants of health—non-clinical gaps that contribute to poor health and drive costly outcomes.

Visual: Pregnant woman touching belly; newborn in NICU.

On-screen text: “Solves Social Determinants of Health • Non-clinical gaps that create blind spots for health plans • Contributes to poor health • Results in costly outcomes.”

[02:09–02:20]

Narration: ProgenyHealth’s whole-person care management model integrates maternal and infant health with NICU payment assurance and validation.

Visual: Three images—pregnant couple, mother with newborn, mother with child.

On-screen text: “Whole-Person Care Management Maternal Health • Infant Health NICU Payment Assurance & Validation Healthier Pregnancies Healthier Newborns Healthier Families.”

[02:15–02:23]

Narration: Our services span case management, utilization management, and payment integrity to support every member journey.

Visual: Case manager on call; manager on call; analyst working on computer.

On-screen text: “Case Management Utilization Management Payment Integrity At-Risk Pregnancies.”

[02:23–02:51]

Narration: As an extension of your team, we add value to the member journey through our one-to-one approach — increasing full-term births, decreasing ER visits, reducing NICU utilization, and managing payment integrity.

Visual: Case manager and pregnant woman talking; four images depicting key outcomes.

On-screen text: “Extension of Your Teams Added Value to Your Member’s Journey Our One-to-One Approach • Higher Rates of Full-Term Births • Decreases ER Visits Ante- & Postpartum • Reduces NICU Utilization • Manages NICU Payment Integrity.”

[02:53–03:05]

Narration: We engage at-risk members, facilitate proactive interventions, promote healthier outcomes, and eliminate variations in care across populations.

Visual: Pregnant woman on phone; case manager on call; family with healthy baby; baby in NICU.

On-screen text: “Engage At-Risk Members Facilitate Proactive Interventions Promotes Healthier Outcomes Eliminates Variations in Care.”

[03:05–03:20]

Narration: Our integrated continuum of care for maternal and infant health paves the way for a lifetime of well-being.

Visual: Mother reading to healthy baby, followed by baby learning to walk.

On-screen text: “Integrated Continuum of Care • Maternal Health • Infant Health • NICU Payment Assurance & Validation Paves the Way for a Lifetime of Health & Well-Being.”